



Call Forwarding Variable

AT&T Call Forwarding Variable is the most flexible call forwarding option AT&T has available. It allows you to forward your calls to any number at your own convenience, including AT&T Voice Messaging Services. These changes must be made at your business location where you subscribe to this service.

To activate Call Forwarding Variable:

1. Listen for a dial tone.
2. Press the following keys based on your original phone provider area and listen again for a dial tone:
 - o **Qwest/SBC/Verizon East & West:** press *72
 - o **All other providers:** press 72#
3. Dial the phone number of the forwarding location (only numbers up to 32 digits).
4. After dialing the forwarding number, call forwarding is activated upon answer.
5. If the line is not answered, repeat steps 1 through 3 within two minutes, and Call Forwarding will then be activated.
6. To verify that the Call Forwarding feature is working, dial your own number from your own telephone.

To deactivate Call Forwarding Variable:

1. Listen for a dial tone.
2. Press the following keys based on your original phone provider area and listen again for a dial tone:
 - o **Qwest/SBC/Verizon East & West:** press *73
 - o **All other providers:** press 73#
3. A confirmation tone will sound to let you know the Call Forwarding feature is off.